# **Privacy Policy**

Protecting your private information is our priority. This Statement of Privacy applies to www.robertsinsurancellc.com and Roberts Insurance LLC and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Roberts Insurance LLC include www.robertsinsurancellc.com, www.rollwithroberts.com and www,homeowners.today. The Roberts Insurance LLC website is a Insurance and Financial Services site. By using the Roberts Insurance LLC website, you consent to the data practices described in this statement.

## **Collection of your Personal Information**

In order to better provide you with products and services offered on our Site, Roberts Insurance LLC may collect personally identifiable information, such as your:

First and Last Name
E-mail Address
Employer
Mailing Address
Phone Number
Job Title

- Home Address - Social Security Number

- Driver's License Number

- Other information needed for discounts, rating and applying for coverages.

If you purchase Roberts Insurance LLC's products and services, we may collect billing, credit card, checking account information. This information is used to complete the purchase transaction, and with your consent for future payments.

Roberts Insurance LLC may also collect anonymous demographic information, which is not unique to you, such as your:

- Age (Date of Birth) - Gender

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the Site. These may include: (a) registering for an account on our Site; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services on our Site. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

### **Use of your Personal Information**

Roberts Insurance LLC collects and uses your personal information to operate its website(s) and deliver the services you have requested.

Roberts Insurance LLC may also use your personally identifiable information to inform you of other products or services available from Roberts Insurance LLC and its affiliates.

### **Sharing Information with Third Parties**

Roberts Insurance LLC does not sell, rent or lease its customer lists to third parties.

Roberts Insurance LLC may, from time to time, contact you on behalf of external business partners about an offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) may be transferred to the third party. Roberts Insurance LLC may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Roberts Insurance LLC, and they are required to maintain the confidentiality of your information.

Roberts Insurance LLC may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Roberts Insurance LLC or the site; (b) protect and defend the rights or property of Roberts Insurance LLC; and/or (c) act under exigent circumstances to protect the personal safety of users of Roberts Insurance LLC, or the public.

Roberts Insurance LLC may disclose your personal information to Insurance Carriers (Companies), Managing General Agents, Lienholders, Mortgage Companies, and other lenders in order to service your insurance and financial needs.

# **Automatically Collected Information**

Information about your computer hardware and software may be automatically collected by Roberts Insurance LLC. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Roberts Insurance LLC website. Our Insurance and Financial Partners may also collect public and private information in order to process your request for quotes, and/or coverage. These may include but are not limited to information from consumer credit reporting agencies, motor vehicle reports for violations and accident reporting., the Medical Information Bureau.

#### **Use of Cookies**

The Roberts Insurance LLC website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Roberts Insurance LLC pages, or register with Roberts Insurance LLC site or services, a cookie helps Roberts Insurance LLC to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Roberts Insurance LLC website, the information you previously provided can be retrieved, so you can easily use the Roberts Insurance LLC features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Roberts Insurance LLC services or websites you visit.

#### Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

# **Security of your Personal Information**

Roberts Insurance LLC secures your personal information from unauthorized access, use, or disclosure. Roberts Insurance LLC uses the following methods for this purpose:

### - SSL Protocol

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.

### **Children Under Thirteen**

Roberts Insurance LLC does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

### **E-mail Communications**

From time to time, Roberts Insurance LLC may contact you via email for the purpose of servicing your account(s), providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication.

If you would like to stop receiving marketing or promotional communications via email from Roberts Insurance LLC, you may opt out of such communications by clicking on the UNSUBSCRIBE button (if provided), or emailing agents@robertsinsurancellc.com.

# **External Data Storage Sites**

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

# **Changes to this Statement**

Roberts Insurance LLC reserves the right to change this Privacy Policy from time to time. We suggest that you revisit the policy from time to time. Current effective dates will be at the end of the policy. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

# **Contact Information**

Roberts Insurance LLC welcomes your questions or comments regarding this Statement of Privacy. If you believe that Roberts Insurance LLC has not adhered to this Statement, please contact Roberts Insurance LLC at:

Roberts Insurance LLC 3216 Dauphin St Mobile, Alabama 36575

Email Address: paul@robertsinsurancellc.com

Telephone number: 251.476.2500

Effective as of June 14, 2019